

**JOINT LEGISLATIVE COMMITTEE  
ON MEDICAID AND NC HEALTH CHOICE**



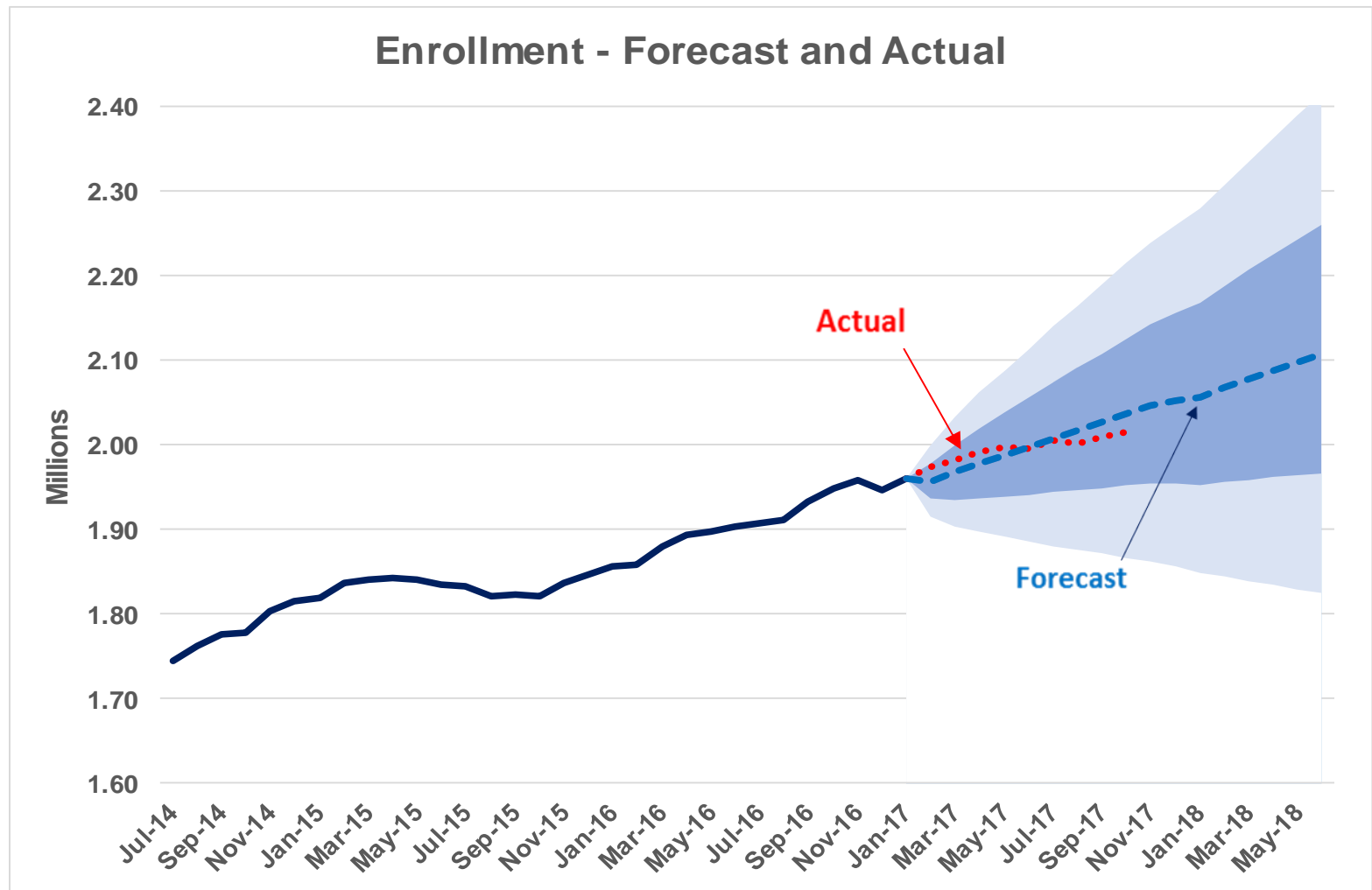
# **Medicaid Enrollment Update**

**Dave Richard and Michael Becketts  
Department of Health and Human Services**

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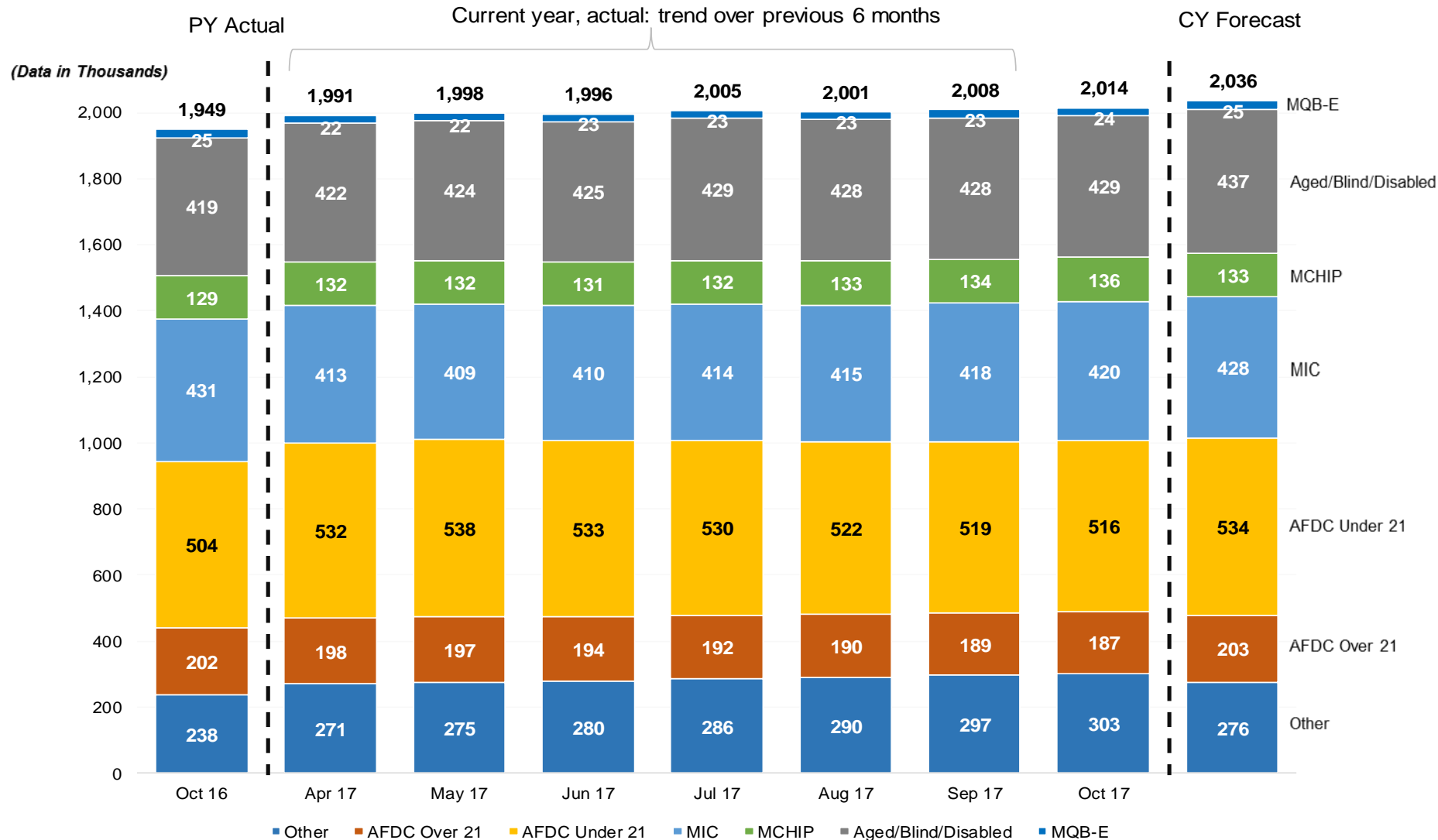
# Medicaid Enrollment – Forecast vs. Actual

Medicaid enrollment has tracked roughly in line with DMA's expectations to date.

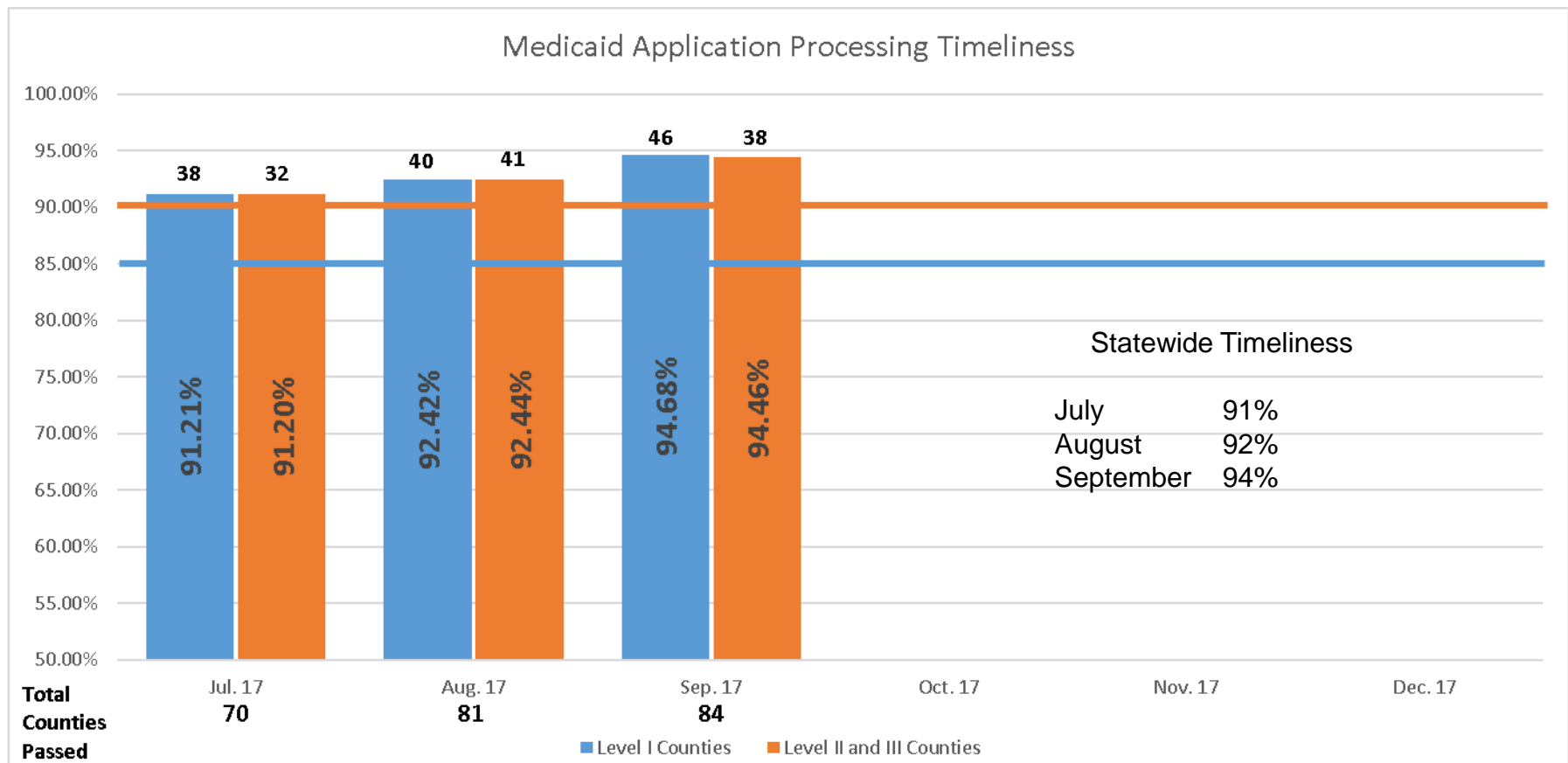


# Medicaid Enrollment by Program Aid Category

Current enrollment at October 2017 of 2.014M is 3.4% higher than the one year prior 1.949M at October 2016



# Medicaid Application Timeliness



- While the above graph represents average timeliness across counties. Each county must meet the 85% or 90% metric.
  - **Level I** counties (52 smallest counties) are required to meet **85%** timeliness on Medicaid/NCHC applications.
  - **Level II & III** counties (48 largest counties) are required to meet **90%** timeliness on Medicaid/NCHC applications.
- Level I - Small (rural)      Level II - Mid-size      Level III - Large (urban)

# Medicaid Application Timeliness

- Department experienced data issues in establishing the timeliness report card; resolved by July
  - High engagement with the Department and DSS leadership and Association
- Since July data were published, improvement noted monthly
  - September statewide results: 94%
- Department continues with actions:
  - Continue work with DSS Leadership workgroup
  - Provide technical support with individual counties that failed to meet monthly threshold
  - Provided training at DSS statewide meeting in August and October

# Medicaid Eligibility Accuracy

- **Department continues work with counties:**
  - Implemented enhanced county second party review requirements and reporting
  - Coordinating with OST and NC FAST to develop policy training available in the NC FAST Learning Gateway
  - Revising to provide tracking for utilization
  - Developing enhancements to NC FAST to reduce potential income calculation errors
  - Developing county staffing model
  - Continued development of training and certification process for county staff
- Department recommends medical assistance programs be included with all other programs in the current social services reform efforts to drive comprehensive improvements across our social services system.